



Terms and Conditions relating to the Baddow Hospital 'Tariff Prices'

Payment for treatment:

- Payment in full must be made 14 days prior to surgery. (Should your procedure be booked within 14 days of surgery, payment must be made immediately).
- Payment can be made by debit card or bank transfer.
- Payment may also be made by credit card (excluding American Express) or cheque. However, funds must be cleared 7 days prior to theatre. Baddow Hospital reserves the right to postpone your procedure should funds not be cleared 48 hours prior to your date of surgery.
- Baddow Hospital reserves the right to refuse admission should your procedure not be paid in full.

Cancellations, alterations and extras concerning treatment Pre and Post-surgery:

- The 'tariff price' relates to the treatment or condition for which you have been booked. Baddow Hospital reserves the right to raise further invoices in the event of undisclosed pre-existing conditions
- Should you wish to cancel your procedure you will be liable for the cost of any care you have received up to the point of cancellation, which will be charged at Baddow Hospital's standard rates. Should you cancel your procedure after your pre-assessment, you will be liable to pay:
Nurse led Pre-op – up to £360.00
Telephone pre-op - £80.00
- A fee of 35% will be charged for any treatment that is cancelled within 7 days of the appointment due to non-medical reasons at the hospital's discretion. Should your procedure be cancelled for medical reasons by the Consultant or another healthcare professional at Baddow Hospital, in the interests of your health, no fees included in the hospital tariff price will be charged. However any items stipulated in the exclusions section will still be chargeable.
- If your stay at Baddow Hospital is less than intended no refund of the tariff price will be given.
- If you decide to take your own discharge you must sign a disclaimer and Baddow Hospital or your Consultant Surgeon will not be liable for **any** complications that may arise following self-discharge as you have gone against medical advice.
- The waiver of hospital costs for a re-admittance to Baddow Hospital (within 30 days of discharge) is subject to having followed the consultant's advice and the advice of any other medical professional involved in the care pathway, concerning post-operative rehabilitation. You must also attend any follow ups at the correct time booked post-operatively with nurses and consultants – failure to attend these appointments will make this clause of the terms and conditions void.

- If complications arise during surgery, your consultant and the hospital will take action in your best medical interests, which could include a change of surgery or abandonment of the procedure whilst under a general anaesthetic. For this reason, a signed consent form will be produced prior to surgery to inform you of any potential risks and your consultant will explain what will happen should this occur. Baddow Hospital reserve the right to make additional charges to the 'tariff price' in accordance with the hospital's schedule of fees.
- Baddow Hospital will not charge for any patients that need to return to theatre for a period up to 30 days, for haematoma, seroma or any complications deemed appropriate and specific to the original procedure, as long as the patient has followed all advice and treatment from the consultant or other medical professional involved in their care. You must also attend any follow ups booked post-operatively at the appropriate time with nurses and consultants – failure to attend these appointments will make this clause of the terms and conditions void.
- In the event of a return to theatre, within the accurate terms of those stated above, Baddow Hospital will only return a patient for the initial intended procedure. Should you require a secondary procedure for reasons that include, but are not limited to, cosmetic appeal, a fee will be charged to cover the cost of the second surgery at 100% hospital fee, superseding the agreed tariff price of 70%
- In the event of a non-emergency transfer to another hospital or acute NHS trust a fee may be charged to cover the costs of the transport.
- Overseas patients who do not have appropriate National Health Service cover could be charged for any emergency treatment or transfer. We encourage you check your level of cover on your health or holiday insurance in this regard.
- Baddow Hospital will not charge during the first 1 year for patients that strictly incur a capsular contracture and and/or rupture following implant surgery carried out at Baddow Hospital, as long as the patient has followed all advice and treatment from the consultant or other medical professional involved in their care. You must also attend any follow ups booked post-operatively with nurses and consultants – failure to attend these appointments will make this clause of the terms and conditions void. Any claim for implants must be made through the manufacturer of the implant for which information is given post-surgery. We advise that your Implants should also be registered on the Breast Implant Register.
- Any deviation of the intended care pathway and an associated 'tariff price' will be at the discretion of the surgeon and hospital manager
- Baddow Hospital will not be responsible for any surgical procedures that are carried out at any other hospital regardless if the consultant is working or has worked at Baddow Hospital
- Any post-operative care required with our nursing team that originates past 30 days post-discharge will be charged from £50.00 per appointment and can include charges of post-operative dressings and medicines. Should you go against medical advice from your consultant or any other healthcare professional resulting in a post-operative complication, you will be charged for all further post-operative appointments.

Prior to admission:

- Nurse-led pre-operative assessment - Pre-operative assessment will cover any blood tests (taken within the appointment), an ECG, and pre-operative medicine i.e. Clexane injections. A pre-operative assessment could be either telephone or face-to-face depending on the criteria of the operation at the discretion of your healthcare professional. Any further investigations resulting from the pre-operative assessment not stated above will be chargeable to you at Baddow Hospital's standard rates.

Whilst admitted to Baddow Hospital:

- All theatre fees including drugs, dressings, essential theatre equipment and standard prostheses or implants.
- All nursing care whilst admitted to Baddow Hospital
- Surgeon and Anaesthetists fee on day of surgery. (This does not include any outpatient appointments with consultant's pre or post-surgery).
- Standard Inpatient diagnostic services
- Anticipated length of stay and meals whilst admitted to Baddow Hospital. (Anticipated length of stay is stipulated on the self-paying tariffs. Any additional stay past that quoted on the tariff will incur a fee of £675.00 per night payable upon discharge).
- If you are an overnight patient, our discharge time is 11am unless deemed medically unfit. If you have been discharged from your medical professional and wish to stay on the ward past the 11am discharge time, this will incur a fee of £300.00.
- One surgical garment will be supplied if required within the tariff price. Should you require further garments these will be invoiced upon discharge unless otherwise agreed at the time of booking.
- Upon discharge you and the lead nurse will be required to sign a checklist ensuring you have the following information:
 - Information Leaflet given about operation
 - Any drugs to take away (TTA's) given
 - TED Stockings given, and if not a reason why
 - Key telephone numbers including, reception, ward, out of hours and emergency numbers

Aftercare following discharge:

- Post-operative emergency telephone nursing advice after discharge. This service is for advice only and any out of hours care will be discussed with your surgeon and you will be appropriately advised from this point. However, should a serious emergency arise requiring immediate medical attention, you will be directed to your nearest Accident and Emergency (A&E) department. Your consultant will be made aware of this.
- All hospital costs except surgeons and anaesthetist's fees, associated with a post-discharge re-admittance to Baddow Hospital within 30 calendar days of your original discharge.
- 30 days post-operative discharge hospital outpatient care with our nursing team, including dressings, removal of stitches and sutures.

Exclusions:

- Cost of your initial consultation and any subsequent appointments with your consultant
- Outpatient diagnostic services
- Anaesthetic Pre-assessment with a Consultant Anaesthetist. A cost of £180.00 will be charged should you require this appointment
- Any night's stay in addition to that quoted on the tariff
- Sundry items such as visitor's meals and other expenses including overseas and mobile telephone calls
- Transport to and from the hospital
- Surgeon and anaesthetist fees, associated with a post-discharge re-admittance to hospital within 30 calendar days of your original discharge. We encourage you to seek the terms and conditions from your consultant surgeon concerning their fees in this regard
- Translation services

